

## Initial Disclosure Document

<p><b>1. The Financial Conduct Authority (FCA)</b></p> <p>The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.</p>
<p><b>2. Whose products do we offer?</b></p> <ul style="list-style-type: none"> <li>× We only offer products from a single insurer.</li> <li>× We offer products from a range of insurers.</li> <li>✓ We offer products from a range of finance providers such as Arval, Lex Autolease, and various manufacturers finance, a full list is available on request.</li> </ul>
<p><b>3. Which service will we provide you with?</b></p> <ul style="list-style-type: none"> <li>✓ We will advise and make a recommendation for you after we have assessed your needs and affordability for Vehicle funding options.</li> <li>✓ Please be aware that some vehicle funding will be on a non advised sale, therefore no advice or recommendation will be given. You will then need to make your own choice about how to proceed.</li> </ul>
<p><b>4. What we will you have to pay us for this service?</b></p> <ul style="list-style-type: none"> <li>× A fee.</li> <li>✓ We do not charge a fee for our services we do however receive a commission payment from the funder. You will receive a quotation, which will tell you about any other fees relating to any particular policy.</li> </ul>
<p><b>5. Who regulates us?</b></p> <p>Company Vehicle Solutions Ltd registered office, Highfield, Garth Farm, Llangwstenin, Llandudno Junction, Conwy, LL31 9JF. Company Vehicle Solutions Ltd is authorised and regulated by the Financial Conduct Authority. Our FCA Register number is 731599. Our permitted business is advising in the sale of vehicles and arranging vehicle finance under the consumer credit licence scope of permissions under the FCA.</p> <p>You can check this on the FCA's Register by visiting the FCA's website <a href="http://www.fca.gov.uk/register/">www.fca.gov.uk/register/</a> or by contacting the FCA on 0845 606 1234.</p>
<p><b>6. What to do if you have a complaint</b></p> <p>If you wish to register a complaint, please contact us:          Writing - Write to Company Vehicle Solutions Ltd, Highfield, Garth Farm, Llangwstenin, Llandudno Junction, Conwy, LL31 9JF          Telephone - Telephone 0845 6441964          If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.</p>
<p><b>7. If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.</b></p> <p>We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.</p> <p>Insurance advising and arranging is covered for 90% of the claim, with no upper limit.</p> <p>For compulsory classes of insurance, insurance advising and arranging is covered for 100% of the claim, with no upper limit</p> <p>Further information about the compensation scheme arrangements is available from the FSCS.</p>